

Save Time & Get Total Property Understanding™¹

Self-Guided Property Inspection App²



State Auto® brings you a user-friendly app that will guide you through effortless self-service property inspections — giving you better peace of mind knowing you're properly protected.

Why Should Customers Use The App?



Avoid In-Person Inspections

Our self-guided inspection provides you the privacy of completing your property inspection request from the safety of your home — without the need for any in-person contact.



A Complete Picture

Our self-guided property inspection process will assist us in providing a complete picture of your property to help ensure we're providing you with the right coverage.



Convenience

You can complete the inspection on your own time to eliminate the hassle of scheduling an in-person inspection. The average completion time is 20 minutes — and you have the ability to stop and start the process (*just be sure to complete the inspection by the required due date*).



Interior & Exterior Property Data

Our Artificial Intelligence (AI) assistant will guide you through inspection workflows that cover both the inside and outside of your property. This will allow State Auto® to document the unique risks of your property at scale — including hazards, appliances, features, and more.



How Does The App Work?

1

Once you download the app on a smart mobile device (*at no additional charge to you!*), you'll enter your unique code sent via email.

2

The app will guide you step-by-step through the property inspection process to collect the required data — you'll have 15 days to complete the inspection.

3

You'll see a confirmation screen once your inspection has been submitted, as well as receive an email confirming your completed inspection. You'll be notified if any additional information is needed.

Need assistance? PropertyInspection@StateAuto.com | [FAQs](#)

1. Available as an option for Personal Lines Connect policyholders only if requiring a property inspection.
2. "Total Property Understanding" is a trademark owned exclusively by Flyreel, Inc. and cannot be used in connection with any product or service that does not belong to Flyreel, or in any manner that is likely to cause confusion among customers.

This brochure is intended for general information purposes only, and is not an insurance policy. State Auto does not warrant that reliance upon this document will prevent accidents or losses, or satisfy federal, state or local codes, ordinances or regulations, nor guarantees results based upon use of this information. Eligibility, coverages, discounts and benefits may vary by state. Coverages described are subject to definitions, limitations and conditions. Please read the policy forms and endorsements for details.